

Terms and Conditions

The Whole You

Information published on this web site is provided for the use of its visitors and you are advised that, although care has been taken to ensure technical and factual accuracy, some errors may occur.

No guarantee is given of the accuracy or completeness of information on these pages.

In the Terms and Conditions the following definitions apply:

“Company” means The Whole You to include an authentic yoga practise of breathing, meditation, relaxation, nutrition and movement for children, teens and adults. Stand up Paddleboard yoga includes yoga on water. Intuitive Therapeutic Art involves creating art work using various materials for the customers own personal benefit. MariaElena Cusick is a registered Yoga Elder with YTT. She is not a therapist, nonetheless the sessions she offers promote self awareness and wholesome health of mind and body.

“Customer” means any person that has purchased or made use of any one of the sessions.

“Premises” means any and all of the physical spaces that are occupied and part of The Whole You which includes yoga rooms, studios, halls, reception area, change rooms, corridors, office, and all storage and team areas “Yoga packages” means any item that provides the client with access to our products/services. “Terms and Conditions” are as defined here. “Website” means the whole you

The Terms and Conditions are incorporated into the online booking system.

The Company reserves the right to vary or revoke any of the Terms and Conditions from time to time which it may consider necessary or suitable for the regulation of the governance of the business and the conduct of members. Any such changes will be published on our websites and, until revoked, are binding on members.

The Terms and Conditions shall be governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

CANCELLATION:

In the event of the Company cancelling a Session/Retreat/Workshop/Training Programme we will refund Members all payments they have paid.

PERSONAL BELONGINGS:

Personal belongings that are brought into sessions, workshops or retreat premises are at the member’s risk and The Whole You does not accept liability for any loss or damage whatsoever to such items.

For security reasons customers are advised to keep valuables with them.

FITNESS & HEALTH:

Customers are advised not to undertake strenuous physical activities without first seeking medical advice if they have concerns over their physical condition. The Whole You reserves the right to refuse access to any Member if, in its absolute discretion, it considers that the health of the individual concerned may be endangered by the use of such facilities.

Customers with the following conditions should not attend trainings, retreats or workshops: low/high blood pressure and cardiac irregularities. If there is any doubt, the Member should consult his/her doctor. Customers must notify The Whole You of any circumstances affecting their health which may be exacerbated through continued practicing.

SAFETY & HYGIENE:

Smoking is not allowed anywhere on the premises during a training/workshop/retreats.

Customers are requested not to walk around the premises, changing rooms or showers barefoot if they have foot complaints (please wear flip flops).

Customers must use the appointed entrance to the premises when entering or leaving. Fire exits, which are clearly marked, are there in the interests of safety and Members must not interfere with these doors for any reason.

In the event of a fire, customers are asked to make their way to the nearest available exit.

GENERAL GUIDELINES:

Customers are required to give written notice to the Company of any change of address, email or contact number. Failing such notice, all communications shall be assumed to have been received by the Member within 5 days of mailing to the last address notified to the Company. The Company reserves the right to refuse admission to a class, retreat or workshop.

A person who is not a paid customer has no rights under the Contracts (Rights of Third Parties) Act 1999 to rely upon or enforce any terms of a class agreement or use any of the facilities provided by the company. The Company may, if a customer so wishes, communicate with the customer by electronic mail ("email"). By providing an email address to the Company, the customer consents to receiving email communications from the Company, including notices pursuant to the Terms and Conditions. The customer also accepts any risk that email may not be a fully secure and confidential means of communication. The Company will not be liable for any loss or damage suffered as a result of communicating with a Customer in this manner

LIMITATION OF LIABILITY:

The Company cannot be held responsible for any service or equipment not being available for whatever reason. The Company reserves the right to make alterations to the types of facilities provided, without notice and in its absolute discretion and the Company shall not be liable for any loss occasioned by such alterations except insofar as loss is by law, incapable of exclusion. It is the Customer's responsibility to ensure that they are capable of undergoing a routine of exercises provided by any programme that they follow or class that they attend.

Customers accept the risk of injury from performing exercises and are advised to consult their doctor prior to beginning any programme or class. The Company accepts no liability for loss or damage to property or injury of Customers on any yoga training premises or outside the premises except insofar as such loss, damage, or injury is by law incapable of exclusion.

PRICING OPTIONS Ts&Cs

1. All purchases are final. The Whole You does not offer refunds on services or products for change of mind, injury, illness, change of address or any other reason.
2. All classes, workshops and retreats are non-transferable and may not be shared unless at the Company's discretion.

STUDENT CONDUCT Students are required to follow The Whole You rules and procedures. Students will be expected to behave in a professional manner at all times. Standards of conduct policies include, but are not limited to: / No sexual harassment of any type or form will be allowed / No substance use or abuse during training hours will be accepted / No smoking allowed on premises or during online training hours / No breach of confidentiality will be tolerated / Please be mindful to personal hygiene during the programme

Failure to comply with the standards of conduct policies will be handled by the sole trader.

LEAVES OF ABSENCE Due to medical disability or exceptional circumstances, a leave of absence will be granted.

In this event, the student will have the opportunity to join the next available class in a block or session.

Each circumstance is reviewed individually.

ATTENDANCE AND TARDINESS One hundred percent attendance is requested on a block booking. Any missed hours can't be refunded.

All classes will start on time and students are expected to be present and ready to participate at the appointed starting time.

Students will not be allowed to join the session if they arrive more than ten minutes late.

CANCELLATION / MODIFICATION

Cancellation of classes or sessions due to unforeseen circumstances may occur.

Additional dates will be added near the end of the programme if a cancellation is necessary.